

2024 Psychiatry/Telepsychiatry Services Survey Findings



HRSA Acknowledgement:

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The Background

This survey was intended to gather information regarding mental health and psychiatric services currently being provided in rural hospitals in the State of Mississippi and the role that telepsychiatry may play to support these needed services in our communities.

This survey is provided in partnership with the University of Mississippi Medical Center, Center for Telehealth, as part of its National Center of Excellence.

Distribution

Total hospitals surveyed: 102

Total hospital responses: 61

Response percentage: 60%

Print

2 solicitations

Electronic

5 solicitations

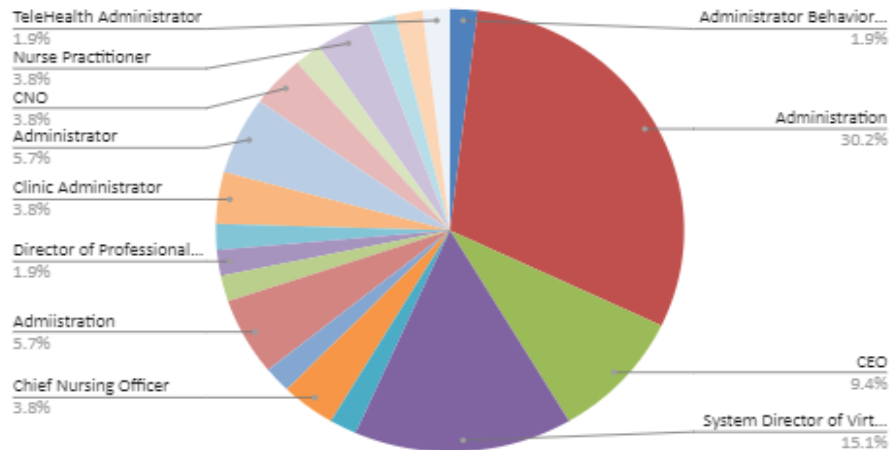
Telephone

Approximately 50 follow-up calls

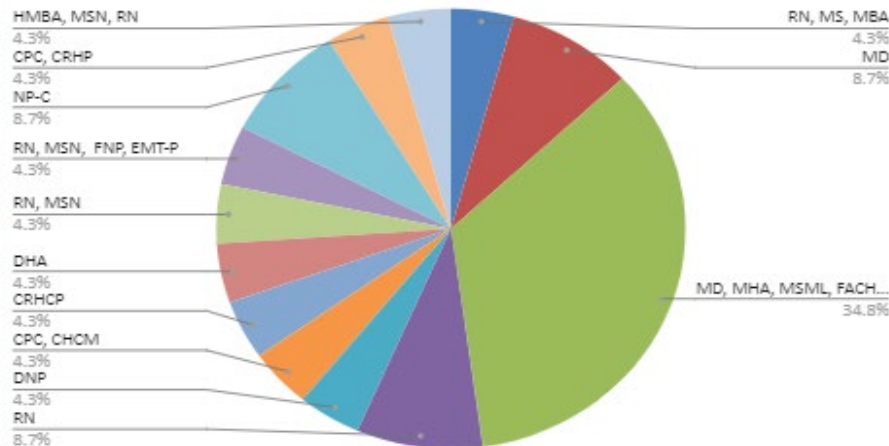
Survey Respondents

Approximately 4% of respondents served in outpatient roles. 17% in telehealth-specific roles, and 79% in other administrative capacities within the hospital.

Position Distribution



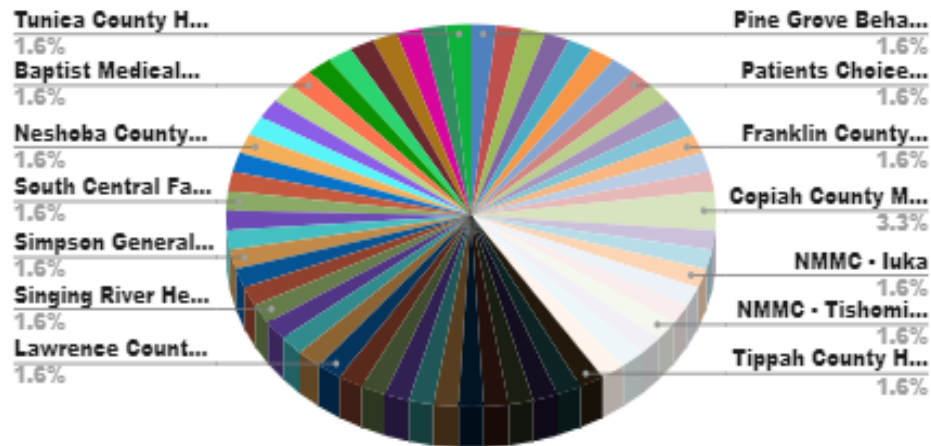
Suffix/Credentials



Facility Distribution

61 responses were received from hospitals throughout the State of Mississippi.

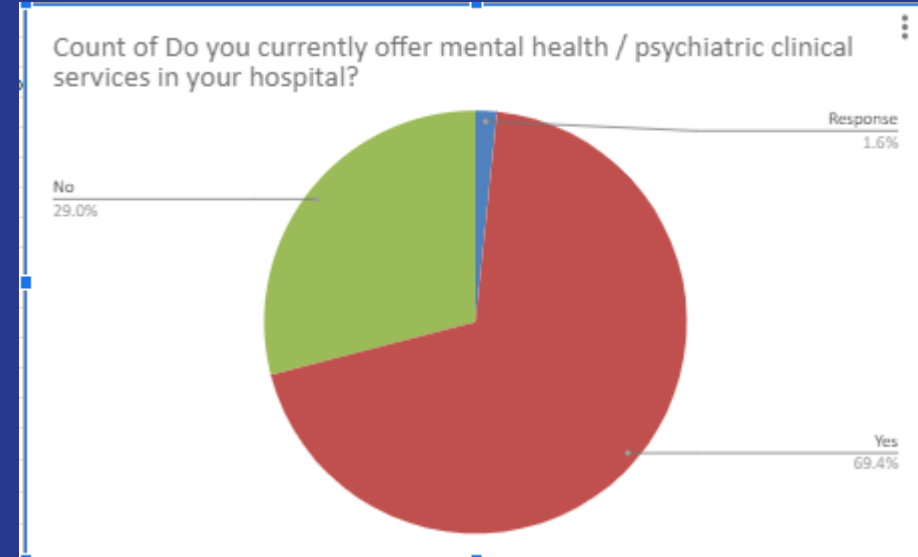
Count of What is the name of your facility?



Services

69% of respondents did not offer mental health / psychiatric clinical services within the hospital.

This shows a major gap in care, particularly with rural PPS and CAH hospitals

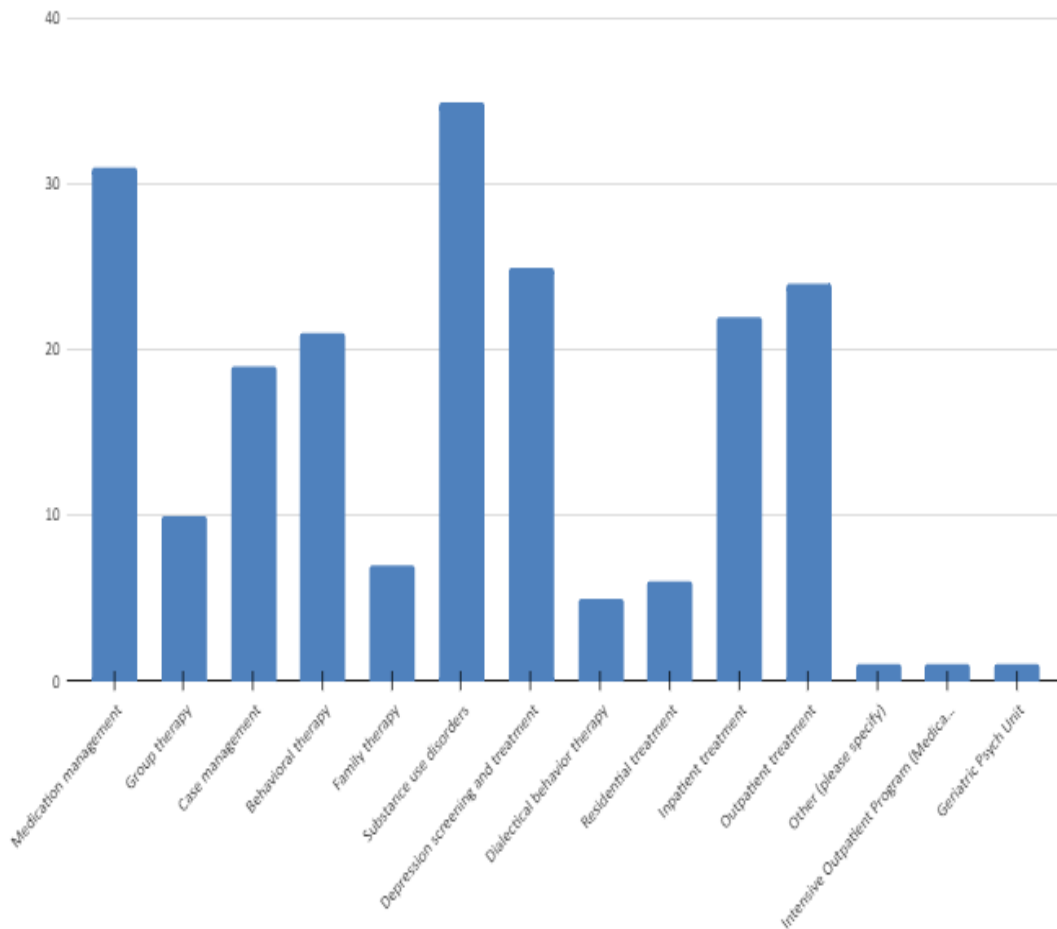


Service Needs

An important direction for growth within any healthcare organization is recognizing the need for certain services.

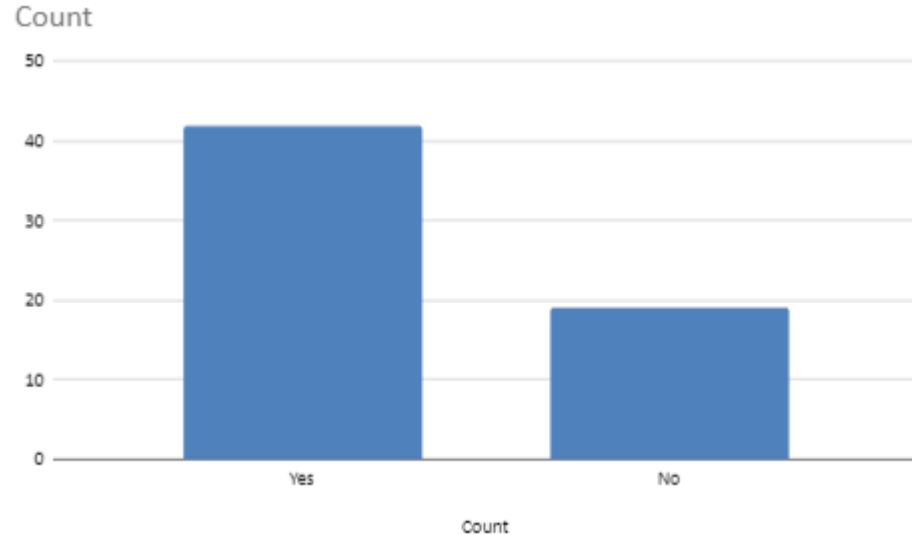
The top three leading responses included substance use disorders, medication management, and depression screening and treatment.

What specific needs do you currently have for services?



Patient Admittance

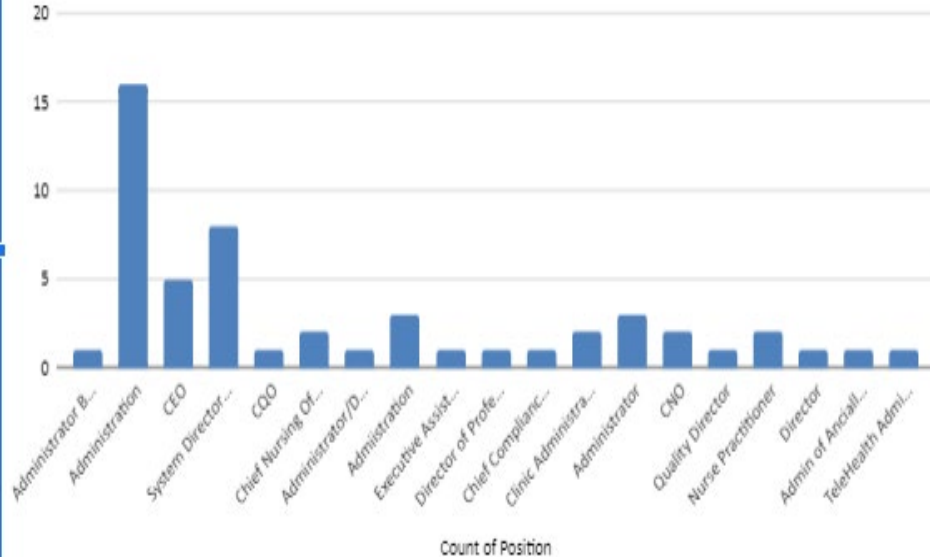
31% of clinics and hospitals do not admit patients for psychiatric services.



Who is in charge of the services?

Based on the survey results, a vast majority of psychiatric services are controlled and managed by the clinic's administration.

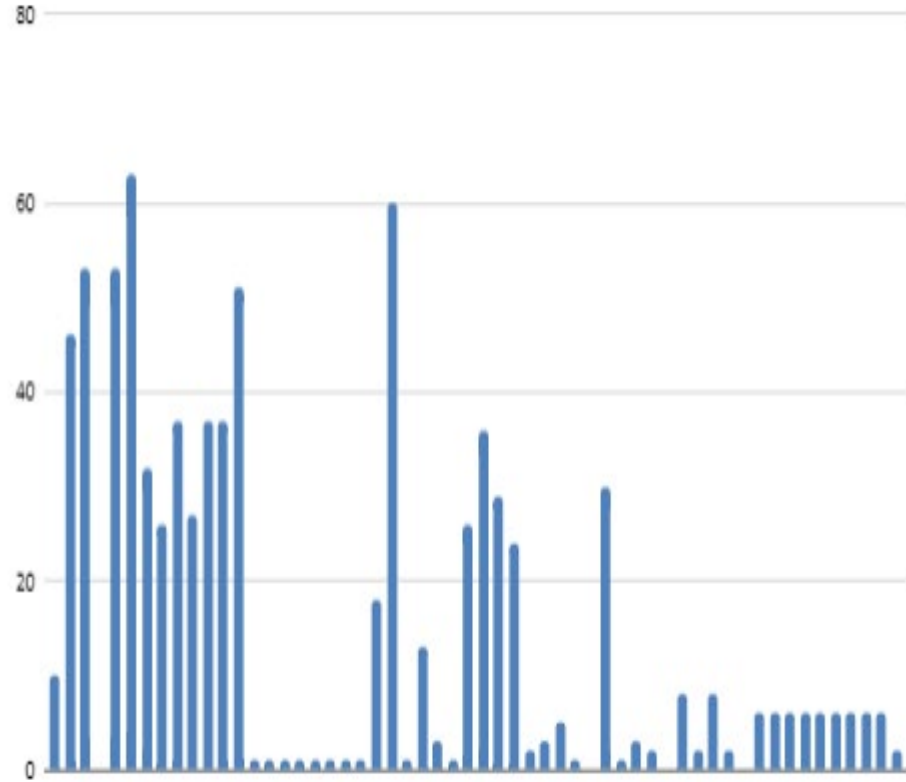
Count of Position



Volume

Based on the data, there is an overwhelming need for psychiatric services in the emergency room and clinical setting.

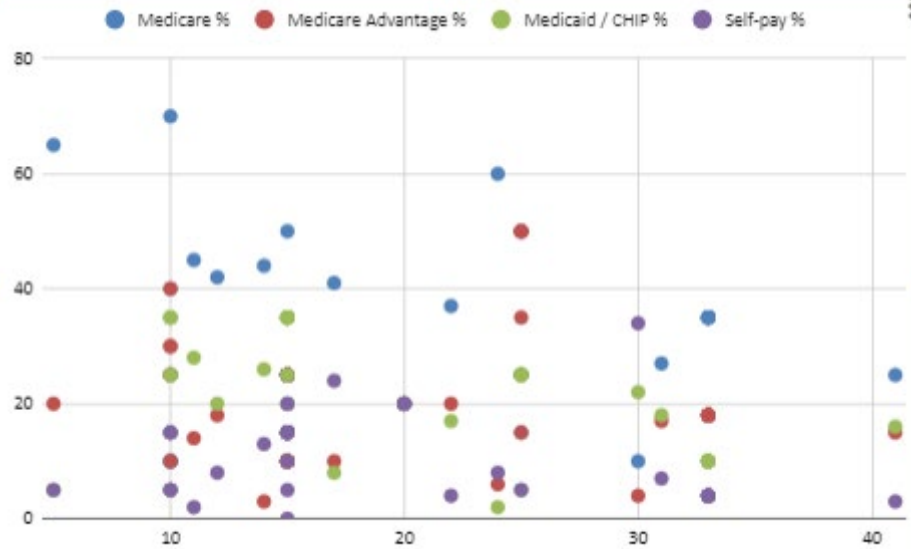
Of note, there is a discrepancy between facilities with high need and those of low need. This is likely due to the availability of services in the community.



Payor Mix

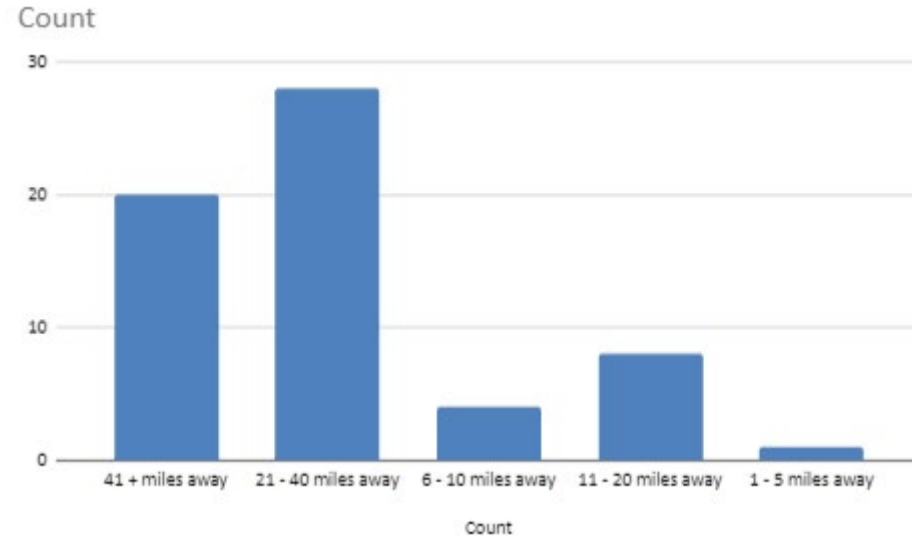
The scatter chart shows the mix of payor sources.

Medicare scored as the highest payor of psychiatry services.



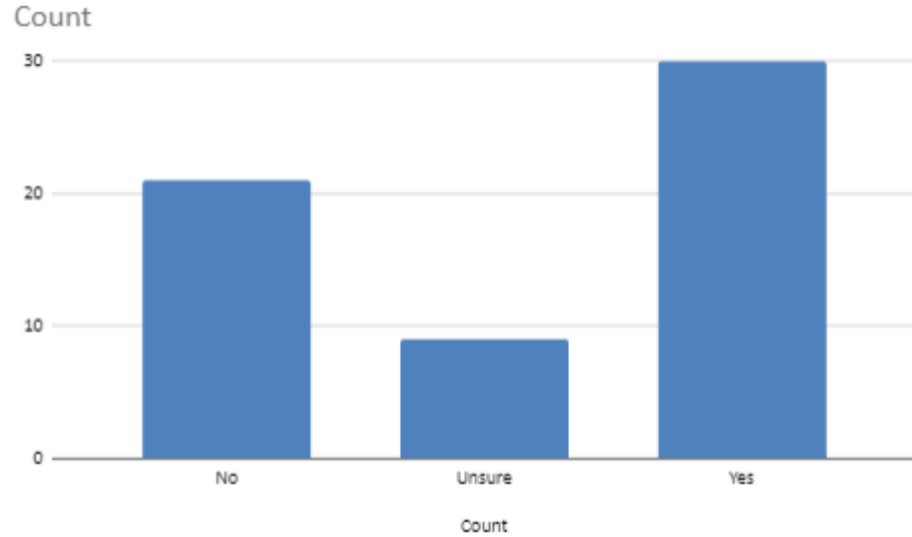
Distance to travel for services

Based on the results, most patients have to travel between 21-40 miles for psychiatric services.



Mental Health Programs and Agreements

About 50% of the facilities questioned have agreements with mental health programs.



Conclusions

There is a high need for psychiatric services with Mississippi hospitals.

Some hospitals currently utilize outsourced telepsychiatry services. Others likely have a need without a contractual agreement for telepsychiatry services in place.

High volumes likely correspond to more robust programs. It is suspected that low volume programs have a high need without available services.

Most patients have to travel long distances for psychiatric services. Locally provided services could result in better patient care and increased local revenue.
